The Campus Service Center (CSC) is the central starting point for all study related questions. Since 2010 we offer a wide variety of services to support applicants, students, and alumni before, during, and after their studies. In order to provide the necessary assistance, “Servicepoints” such as Welcome Desk, Students' Office, Examinations, and Campus and Region have been established. In addition to that, different regional insurances and further university services are present at the CSC to support students every weekday.

Please be aware that each “Servicepoint” may have different office hours (check boxes below).

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**News**

**Our current office hours and Click&Collect services**

Starting July 01, 2021, the Campus Service Center will expand its service offering to include a variety of Click&Meet services.

In compliance with the Containment Ordinance of the State of Saxony-Anhalt as well as the hygiene measures issued by the Federal Ministry of Labour and Social Affairs, however, the on-site service cannot yet be provided in full.

**Click&Meet offers of the Campus Service Centers**

The Campus Service Center offer now office hours in person again. Services can only be used by booking an appointment in advance.

To book an appointment, visit [www.termine.ovgu.de](https://termine.ovgu.de/index.php).

In addition to the Click&Meet services at the Campus Service Center, contact persons are, of course, still available by phone and e-mail.

**Hygiene requirements**

We ask you to observe the following hygiene requirements:

*Wearing a medical mouth-nose protection is generally obligatory. In addition, a minimum distance of 1.5 metres must be maintained between persons.*

The University of Magdeburg has also established additional hygiene standards in order to reduce the risk of infection as much as possible.

Taking into account the development of the Corona pandemic, we will adapt our on-site service according to the respective valid containment ordinance of the state of Saxony-Anhalt as needed.

**Counselling offered in cooperation with the Magdeburg Chamber of Skilled Crafts - consulting of potential drop-outs**

Anyone who is thinking about dropping out of university is by no means in a hopeless situation, but has the best prerequisites for starting vocational training. The Chamber of Skilled Crafts in Magdeburg (Handwerkskammer
Magdeburg) advises those who doubt their studies about their career opportunities in the skilled crafts.
Find out more now: Dropping out of studies - What now? (https://www.hwk-magdeburg.de/artikel/studienabbruch-was-nun-16,0,5563.html)

The Chamber of Skilled Crafts Magdeburg offers consultation hours for potential dropouts from 20th January 2022. The appointments will be held in the House of Skilled Crafts (Haus des Handwerks), Gareisstraße 10, 39106 Magdeburg in Room 2.02. Please register in advance and for those who do not wish to be advised in person, we will continue to offer the consultation hours in parallel by telephone:

Thursday, 20.01.2022 10 a.m. to 12 noon
Thursday, 24.02.2022 10 a.m. to 12 noon
Thursday, 17.03.2022 10 a.m. to 12 noon
Thursday, 28.04.2022 10 a.m. to 12 noon
Thursday, 12.05.2022 10 a.m. to 12 noon
Thursday, 16.06.2022 10 a.m. to 12 noon
Thursday, 21.07.2022 10 a.m. to 12 noon
Thursday, 22.09.2022 10 a.m. to 12 noon
Thursday, 20.10.2022 10 a.m. to 12 noon
Thursday, 17.11.2022 10 a.m. to 12 noon
Thursday, 15.12.2022 10 a.m. to 12 noon

Contact:
Silke Handschuck
Training advisor at the Chamber of Skilled Crafts Magdeburg
Tel. 0391 6268-181
Fax 0391 6268-110
shandschuck@hwk-magdeburg.de

Thesis and Document Submission due to the current situation and the Coronavirus disease outbreak (COVID-19)
The thesis submission is currently not available in person at the examination offices, in the Campus Service Center or to the information and security service office of the Otto-von-Guericke-University Magdeburg (in building 09).
We prefer to receive all study documents, thesis and dissertation via post.
Please address it clearly to the responsible department (a.e. examination office in your faculty)
If it is not possible for you to submit your study documents, thesis, and dissertation via post, it will be possible to submit them in the red post box in front of building 09 All documents will be forwarded to the relevant department by internal post.
Due to health prevention please avoid to ask the person inside the information and security service office.
Campus & Region

Contact

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39106 Magdeburg

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Tel.: +49 (0) 391 67 50 000
Fax: +49 (0) 391 67 41 890
servicecenter@ovgu.de

Office Hours CSC

Monday - Thursday:
10am - 12 noon and 1pm - 3 pm

Fridays and before public holidays:
10am - 12 noon
FAQ Top5

› De-Registration
› Generate new TAN-Lists
› Transcript of Records
› Thesis Submission
› International student applicants